



PACIFIC
CANBERRA

WELCOME...

Please take a moment to read our digital room guide to help you make the most of your stay at Pacific Suites Canberra.

Reception: Sunday - Thursday: 8am to 8pm
Friday & Saturday: 8am to 11pm

Swimming pool hours: 8.30am - 7pm

Gym hours: 6am - 10pm

Internet Password: Terrific2601

Check-in 2pm / Check-out 10.30am

Please note, rooms are not serviced on weekends or over public holidays.

USEFUL NUMBERS

Reception - 02 6262 6266

Guest rooms - Dial room # direct

Outside line - Dial 0 for an outside line, then dial your number. Charges may apply.

Ambulance / Fire / Police - 000

Taxi service - 02 6280 0077 (ACT Cabs)

Deliveroo - Dial #9 to order via Reception



NATIONAL ZOO + AQUARIUM (5.3km)

BLACK MOUNTAIN (5.3km)

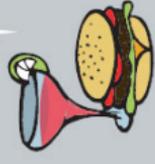
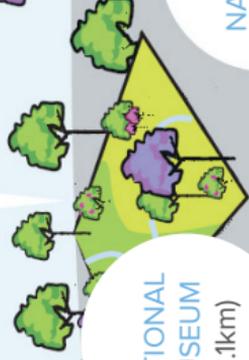
TELSTRA TOWER (5.2km)

NATIONAL BOTANIC GARDENS (3.0km)

LIGHT RAIL Elouera Street

PACIFIC CANBERRA

BRADDON RESTAURANT + BARS (50m)



NATIONAL MUSEUM (3.1km)

NATIONAL LIBRARY (3.3km)



QUESTACON (4.1km)

OLD PARLIAMENT HOUSE (3.8km)

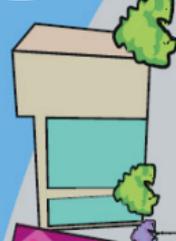


HIGH COURT (4.1km)

NEW PARLIAMENT HOUSE (5.2km)



NATIONAL GALLERY (4.2km)



LAKE BURLEY GRIFFIN

NEIGHBOURHOOD EATS. .

Akiba | 40 Bunda St

akiba.com.au

BentSpoke Brewing Co. | 48/38 Mort St

bentspokebrewing.com.au

Eighty/Twenty Food | 1/18 Lonsdale St

eightytwentyfood.com.au

Grease Monkey Braddon | 19 Lonsdale St

greasys.com.au

Kokomo's | 1 Genge St

kokomos.com.au

Lazy Su | 1/9 Lonsdale St

lazy-su.com.au

Rizla | 24 Lonsdale St

drinkrizla.com.au

RYE Cafe | 9 Lonsdale St

ryecafe.com.au

Sweet Bones Bakery and Cafe | 8/18 Lonsdale St

sweetbonescompany.com

The Italian Place | 38 Mort St

theitalianplace.net.au

Terrific
location



WHERE ARE YOU?

Pacific Suites Canberra
100 Northbourne Ave
Canberra, 2601

STAY IN TOUCH

Follow us on our social media channels to discover special offers and keep up to date with useful information during and after your stay.

[@pacificsuitescanberra](#)

HAPPY?

Please let us know, as we love to pass good feedback on to our team. Should you experience anything less than terrific, we ask that you let us know at the time. This way we can address and resolve any issues as soon as possible.

AIR CONDITIONING/HEATING

Your room has its own separate reverse cycle air conditioner/heater located on the living room wall. The temperature on the thermostat can be adjusted from the remote control located on your wall. Please allow 15 minutes for the heating to switch on as it is on a reverse cycle system. Your bathroom/s also have in-slab floor heating which can be controlled on a small panel inside the bathroom.

BIKES

Available for hire from the front of the hotel.

COOKING UTENSILS

Please call down to reception if you need additional kitchen utensils. We have a selection of additional items available upon request.

GYM

The gym is open 6am – 10pm and is located on the ground floor and to the right of our reception desk.

HOUSEKEEPING

If you have booked an eco-rate, your room will not be serviced daily and you will need to call down to reception if you need any items refreshed. Rooms are also not serviced over the weekend and on public holidays.

Please note, the Inkeepers Liability Act applies to Pacific Suites Canberra, excluding motor vehicles, and to a maximum of \$40.

LAUNDRY + DRY CLEANING

The hotel operates a same day laundry and dry cleaning service. Laundry dockets with prices and collection bags are located in your wardrobe. Please place items in the bag and leave at reception by 8am.

MAINTENANCE

Please report any problems to reception (dial 9).

MEDICAL NEEDS

For emergencies dial 000.

Hospital: Calvery Public Hospital Bruce
5 Mary Potter Cct, 02 6201 6111

Doctor: More than Medicine
53 Mort St, 02 6162 1639

Chemist: Beyond Pharmacy
4/18 Lonsdale St, 02 6170 4164

Dentist: Modern Dentistry
1/131 City Walk, 02 6247 8400

NO SMOKING POLICY

All rooms at Pacific Suites Canberra are non-smoking, including the use of e-cigarettes and vaping. Failure to comply with our smoke free policy will incur an extra cleaning and sanitising fee and could also trigger smoke alarms.

SWIMMING POOL

All guests are welcome to use the pool facilities located on level 2. Pool hours are 8:30am - 7pm daily. Please bring your room key for access to the pool area. Please note that there is NO lifeguard in attendance, therefore children must be accompanied by an adult. No glassware is permitted in the pool area.

SAFETY DEPOSIT BOX

In-room safes are provided for your use with our compliments. Please follow the instructions located on the safe. We recommended placing all valuables in the safe as the hotel accepts no responsibility for theft.