

PACIFIC HOTELS PET POLICY

Pacific Suites Canberra understands that your pets are an important part of the family, and we gladly welcome our guests travelling with small pets. There are no additional fees for your pets to stay with us, however on check in you will be asked for a pre-authorisation to the value of \$100.00 on top of your accommodation payment. This additional pre-authorisation is not applicable to guests with guide dogs or assistance animals (identification may be requested).

I, _____ (Name) agree to and understand the terms of the Pacific Suites Canberra Pet Policy as follows:

- A pre-authorisation to the value of \$100.00 will be taken on my credit card on arrival
- Pet must weigh less than 50kg
- Pets must be up to date on vaccinations, worming and flea treatments
- I agree to make my suite available to Housekeeping and/or Maintenance as required, and my pet will be out of the suite or properly secured during these times
- Pets are not to be left unattended in the suites. Leaving air conditioning on in warmer weather is recommended
- Pets must always be controlled and/or on a leash when not inside the suite
- Pets must not walk through the front lobby of the hotel – all suites can be accessed via the Mort St lift and/or fire stairs
- Pets should not be on furniture, including beds or lounges.
- Please only feed pets on balconies or indoor tiled surfaces. No pet food on carpeted areas
- Basic bedding and food bowls will be provided by the hotel
- I am responsible for cleaning up after the pet on hotel grounds, and properly disposing of the waste as required
- Damages caused by my pet to my suite, furnishings, or any other part of the hotel are my sole responsibility. I understand that my credit card will be charged commensurate to the cost of such damages.
- In the case of noise/disruptions to other guests, alternate arrangements may need to be made to accommodate my pet. This will be at my own cost and no refunds will be made from the hotel

I have read the Pet Policy and fully understand and accept this policy set by Pacific Suites Canberra.

Guest Signature _____ Date _____

Need to go for a walk? We recommend Haig Park – turn left when exiting the hotel on Mort St and follow the path 100m.

We trust you and your pet will enjoy your stay with Pacific Suites Canberra!

From All Staff & Management

